



KTK Transport  
Ladysmith, BC  
778-674-5855  
[kttransport2023@gmail.com](mailto:kttransport2023@gmail.com)  
12/12/24

**\*\*\*DEPOSIT AND CANCELLATION DISCLOSURE DOCUMENT\*\*\***

Dear Valued Customer,

Thank you for choosing KTK Transport for your equine and other livestock transportation needs. This deposit and cancellation disclosure provides important information regarding the terms and conditions associated with the transport of your animals; for the purpose of this document we will use the term **livestock** to describe all hooved animals that would be transported by KTK Transport including but not limited to: *Goats, Sheep, Horses, Cattle, Llamas, Alpacas, Donkeys, Mules, and Pigs.*

**\*\*1. Deposits\*\***

**Deposits are required to book**, often we get the waiver back from our clients; this helps secure your space. Once we have received your \$250 deposit on all livestock transport your space is secured. Failure in payment of the deposit will result in the loss of the space on our scheduled trip.

All Deposits are refundable within certain parameters please see the cancellation section of this disclosure to understand the time limits of deposit refunds- in extreme situations such as; colic, livestock illness, livestock emergencies, and/or death: the deposit **CAN** be returned in full to the client at KTK Transport's discretion. We understand that livestock are unpredictable and injuries occur, we strive at KTK Transport to be as understanding as possible in these situations.

**\*\*2. Cancellations\*\***

Upon Booking with KTK Transport, a waiver will be **required** for the transport and safety of your animals. Once this waiver is filled out and returned to KTK Transport and a deposit is made, a contract is entered between **ALL** parties, should the client need to cancel within **72 hours prior to the trip** departure there will be a penalty charge based off of the quote of the inquired/booked route (generally 50% of the quote).

The minimum cancellation charge will be the \$250 deposit charged at time of booking. Should the clients need to cancel within a 5 day period of the 72 hour window there will be a \$100 charge and the remainder of the deposit will be refunded. If you are not within the cancellation windows we will return the full deposit.

Anything that prevents us from picking up your livestock, can and will result in us charging a cancellation fee which is based off of the **following**: Unplowed driveway, difficult loaders that will not get on the trailer in the window provided by the owner on the waiver, and any issue preventing pick up at the pick up location.

**\*\*3. Contact Information\*\***

If you have any questions or concerns regarding your deposit or cancellation information with KTK Transport, please contact Robyn Peters at 778-674-5855 or [kttransport2023@gmail.com](mailto:kttransport2023@gmail.com)

In entering an livestock agreement waiver with KTK Transport you acknowledged that this information has been read as well as the waiver, failure to do so could result in a lost space on our trailer, so **please be sure** when booking with KTK Transport that the transport of livestock will all involved parties is set up and secured before booking.

Thank you,

Robyn and Kramer  
KTK Transport